



22 July 2008

Mr. Norman BM Lee,  
Managing Director,  
ACTSYS Process Management Consultants Pte Ltd

Dear Sir,

**GPMS BICC FLEET MANAGEMENT WORKSHOP 15-16<sup>TH</sup> JULY 2008**  
**- LETTER OF APPRECIATION**

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On behalf of Tenaga Nasional Berhad, I would like to take this opportunity to sincerely thank you for your valuable contribution to the success of the GPMS BICC FLEET MANAGEMENT WORKSHOP held on 15-16<sup>th</sup> July 2008 at Cyberview Lodge Hotel, Cyberjaya, Kuala Lumpur.

Your commitment of both time and effort in preparing for and participating in the presentation as part of the workshop is most appreciated. The event was a great success and much of that was due to the high standards of the presentations.

I trust that your participation at the seminar was a positive experience and we look forward to more collaboration and experience-sharing in the near future.

**“GPMS – Beyond Excellence”**

Yours sincerely,

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(ABD HALIM MOHD NOAH)  
Senior General Manager Operations  
GPMS Project Director  
Generation Division  
Tenaga Nasional Berhad