

March 30, 2004

Mr. Norman BM Lee
ACTSYS Process Management Consultants Private Ltd
32 Maxwell Road
#03-13 Whitehouse
Singapore (069115)

To whom it may concern:

Mr. Norman BM Lee has been working with our business (formerly known as GE Enter Software) for several years. In the course of this cooperation, he has gained in-depth knowledge on the use of our software products GateCycle, a heat balance software for power plant design and modeling, and EfficiencyMap, an on-line performance monitoring and optimization system. In particular, Mr. Lee has successfully attended the following training classes:

- GateCycle Advanced Training, and
- EfficiencyMap Application Engineering Training.

In the course of projects in cooperation with GE Energy in which he applied both, GateCycle and EfficiencyMap, has deepened his knowledge and proofed to be an advanced user of our software.

Sincerely,

